

DECLARATION AND POWER OF ATTORNEY

As a below named inventor, I declare:

that my residence, post office address, and citizenship are as stated below next to my name; that I believe I am the original, first, and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention or design entitled METHOD AND SYSTEM FOR MONITORING SERVICE TRANSACTIONS, the specification of which is attached hereto; that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above; and that I acknowledge the duty to disclose to the U.S. Patent and Trademark Office all information known to me to be material to patentability as defined in 37 C.F.R. § 1.56.

I hereby claim foreign priority benefits under 35 U.S.C. § 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application(s) for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

<u>Number</u>	<u>Country</u>	<u>Date Filed</u>	<u>Priority Claimed</u> (Yes) (No)
----- NONE -----			

I hereby claim the benefit under 35 U.S.C. § 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application(s) in the manner provided by the first paragraph of 35 U.S.C. § 112, I acknowledge the duty to disclose to the U.S. Patent and Trademark Office all information known to me to be material to patentability as defined in 37 C.F.R. § 1.56 which became available between the filing date of the prior application(s) and the national or PCT international filing date of this application:

<u>Application Serial Number</u>	<u>Date Filed</u>	<u>Status</u>
----- NONE -----		

I hereby appoint:

Jerry W. Mills	Reg. No. 23,005
Robert M. Chiaviello, Jr.	Reg. No. 32,461
Ann C. Livingston	Reg. No. 32,479
Thomas R. Felger	Reg. No. 28,842
Charles S. Fish	Reg. No. 35,870
Kevin J. Meek	Reg. No. 33,738
T. Murray Smith	Reg. No. 30,222
Barton E. Showalter	Reg. No. 38,302
David G. Wille	Reg. No. 38,363
Bradley P. Williams	Reg. No. 40,227
Terry J. Stalford	Reg. No. 39,522
Christopher W. Kennerly	Reg. No. 40,675
Harold E. Meier	Reg. No. 22,428
Douglas M. Kubehl	Reg. No. 41,915
Samir A. Bhavsar	Reg. No. 41,617
Thomas R. Nesbitt, Jr.	Reg. No. 22,075
James J. Maune	Reg. No. 26,946
Roger J. Fulghum	Reg. No. 39,678
Scott F. Partridge	Reg. No. 28,142
James B. Arpin	Reg. No. 33,470
Jay B. Johnson	Reg. No. 38,193
Robert W. Holland	Reg. No. 40,020
James L. Baudino	Reg. No. 43,486
Tara D. Knapp	Reg. No. 43,723
William R. Borchers	Reg. No. 44,549
Brian W. Oaks	Reg. No. 44,981
Luke K. Pedersen	Reg. No. 45,003
Matthew B. Talpis	Reg. No. 45,152
David M. Doyle	Reg. No. 43,596
Keiko Ichiye	Reg. No. 45,460
Jeffery D. Baxter	Reg. No. 45,560
Thomas A. Beaton	Reg. No. 46,543
Kurt M. Pankratz	Reg. No. 46,977
Brian E. Szymczak	Reg. No. 47,120
Thomas J. Frame	Reg. No. 47,232
Patent Agents:	
Brian A. Dietzel	Reg. No. 44,656
Kevin R. Imes	Reg. No. 44,795

all of the firm of Baker Botts L.L.P., my attorneys with full power of substitution and revocation, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith, and to file and prosecute any international patent applications filed thereon before any international authorities.

Send Correspondence To:

Baker Botts L.L.P.
2001 Ross Avenue, 6th Floor
Dallas, Texas 75201-2980

Direct Telephone Calls To:

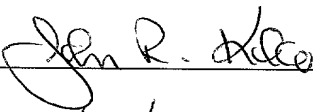
Keiko Ichiye
at (214) 953-6494
Attorney's Docket: 067292.0103

I declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Full name of the first inventor

John R. Koko

Inventor's signature



Date

12/18/00

Residence (City, County, State)

Louisville, Jefferson County, Kentucky

Citizenship

United States of America

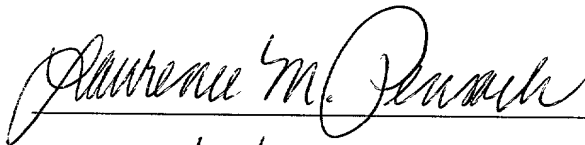
Post Office Address

4102 Woodstone Way
Louisville, KY 40241

Full name of the second inventor

Lawrence M. Pensack

Inventor's signature



Date

12/15/2000

Residence (City, County, State)

Louisville, Jefferson County, Kentucky

Citizenship

United States of America

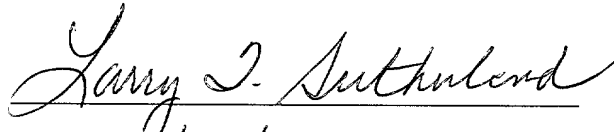
Post Office Address

8506 Running Spring Drive
Louisville, KY 40241

Full name of the third inventor

Larry T. Sutherland

Inventor's signature



Date

12/18/2000

Residence (City, County, State)

Louisville, Jefferson County, Kentucky

Citizenship

United States of America

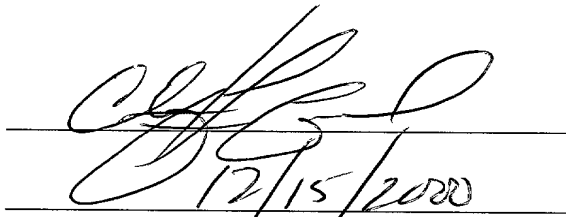
Post Office Address

310 Stilz Avenue
Louisville, KY 40206

Full name of the fourth inventor

Clifton F. Crawford

Inventor's signature



Date

12/15/2000

Residence (City, County, State)

Louisville, Jefferson County, Kentucky

Citizenship

United States of America

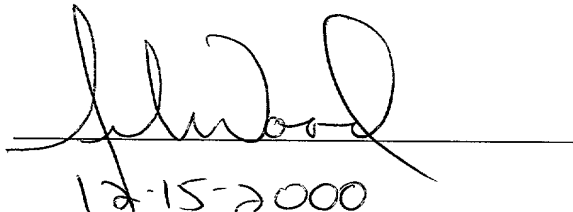
Post Office Address

8819 Linn Station Road
Louisville, KY 40222

Full name of the fifth inventor

Michael D. Wood

Inventor's signature



Date

12-15-2000

Residence (City, County, State)

Louisville, Jefferson County, Kentucky

Citizenship

United States of America

Post Office Address

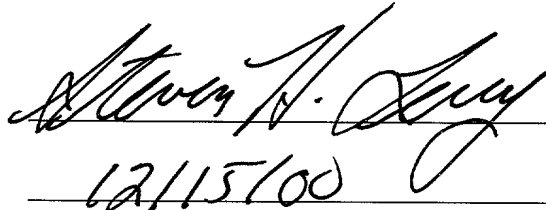
2412 Running Brook Trail
Fisherville, KY 40023

067292.0103

Full name of the sixth inventor

Steven H. Levy

Inventor's signature



Date

12/15/00

Residence (City, County, State)

Louisville, Jefferson County, Kentucky

Citizenship

United States of America

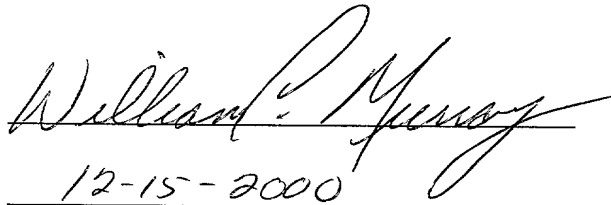
Post Office Address

2249 Wynnewood Circle
Louisville, KY 40222

Full name of the seventh inventor

William C. Murray

Inventor's signature



Date

12-15-2000

Residence (City, County, State)

Louisville, Jefferson County, Kentucky

Citizenship

United States of America

Post Office Address

9101 Tiverton Way
Louisville, KY 40242

067292.0103

DECLARATION AND
POWER OF ATTORNEY

Full name of the eighth inventor

Salah Boukadoum

Salah Boukadoum

12/14/00

Dallas, Dallas County, Texas

United States of America

2400 S. Ervay #209
Dallas, TX 75215

[illegible]

Applicant or Patentee: John R. Koko, et al.
Serial or Patent No.

Attorney's Docket No. 061292.0103

Filed or Issued: December 20, 2000

Title: METHOD AND SYSTEM FOR MONITORING SERVICE TRANSACTIONS

**STATEMENT CLAIMING SMALL ENTITY STATUS
(37 CFR 1.9(f) & 1.27(c)) -- SMALL BUSINESS CONCERN**

I hereby state that I am an official of the small business concern empowered to act on behalf of the concern identified below:

Name of Small Business Concern: Stratos Group, Ltd.
Address of Small Business Concern: 11405 Bluegrass Parkway
Louisville, KY 40299

I hereby state that the above-identified small business concern qualifies as a small business concern as defined in 13 CFR 121.12, and reproduced in 37 CFR 1.9(d), for purposes of paying reduced fees to the United States Patent and Trademark Office, in that the number of employees of the concern, including those of its affiliates, does not exceed 500 persons. For purposes of this statement, (1) the number of employees of the business concern is the average over the previous fiscal year of the concern of the persons employed on a full-time, part-time or temporary basis during each of the pay periods of the fiscal year, and (2) concerns are affiliates of each other when either, directly or indirectly, one concern controls or has the power to control the other, or a third party or parties controls or has the power to control both.

I hereby state that rights under contract or law have been conveyed to and remain with the small business concern identified above with regard to the invention, entitled METHOD AND SYSTEM FOR MONITORING SERVICE TRANSACTIONS by inventor John R. Koko, et al. described in the specification filed herewith.

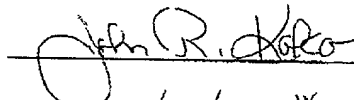
If the rights held by the above-identified small business concern are not exclusive, each individual, concern or organization having rights in the invention is listed below, and no rights to the invention are held by any person, other than the inventor, who would not qualify as an independent inventor under 37 CFR 1.9(c) if that person made the invention, or by any concern which would not qualify as a small business concern under 37 CFR 1.9(d), or a nonprofit organization under 37 CFR 1.9(e):

NONE

I acknowledge the duty to file, in this application or patent, notification of any change in status resulting in loss of entitlement to small entity status prior to paying, or at the time of paying, the earliest of the issue fee or my maintenance fee due after the date on which status as a small entity is no longer appropriate. (37 CFR 1.28(b)).

Name of Person Signing: John R. Koko
Title of Person if other than owner: President
Address of Person Signing: 11405 Bluegrass Parkway
Louisville, KY 40299

Signature:


12/18/2000 JK

Date: